

Figure 1



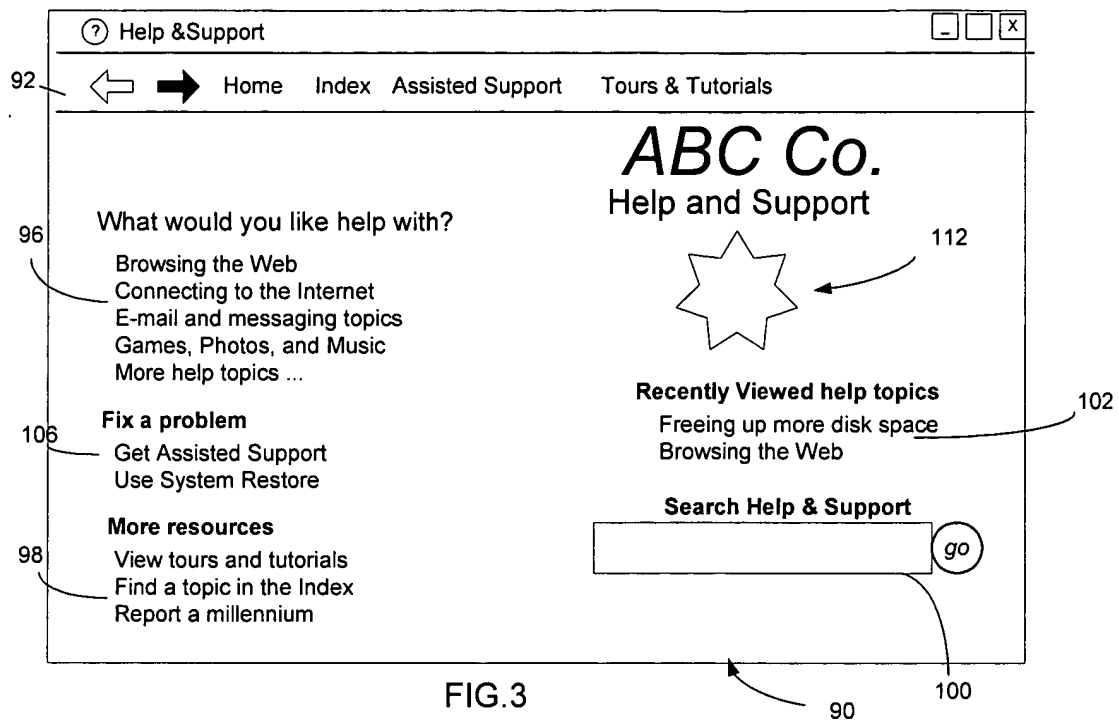


FIG.3

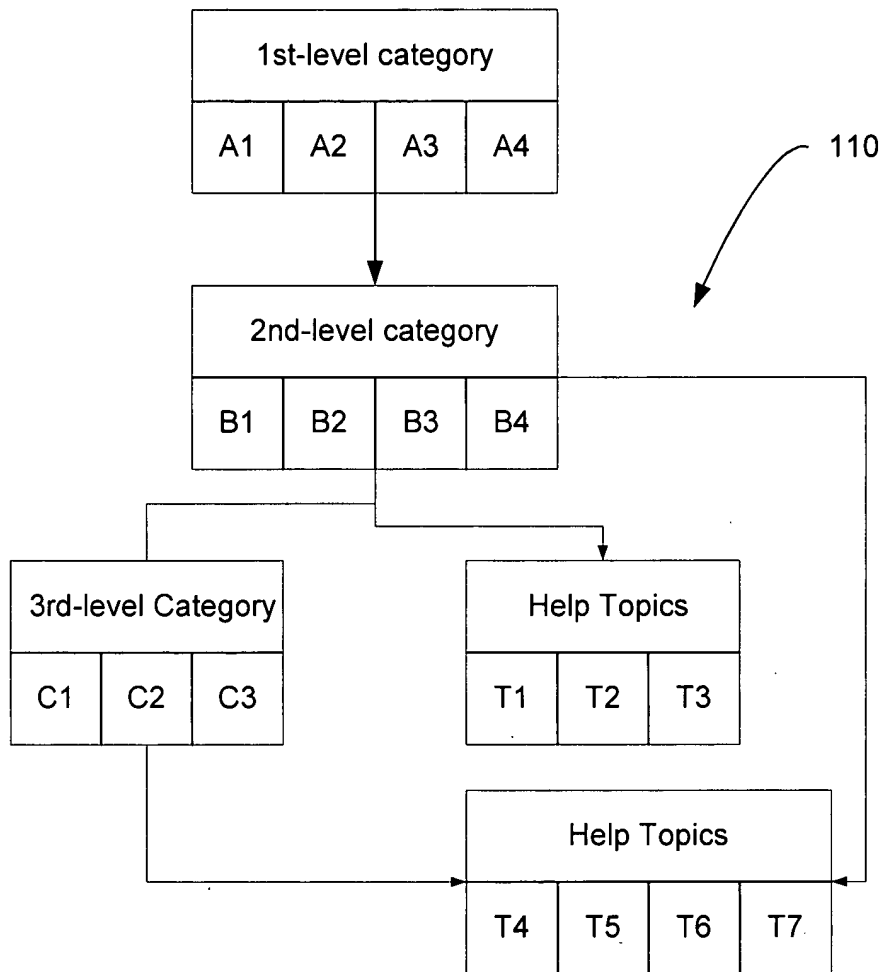


FIG. 4

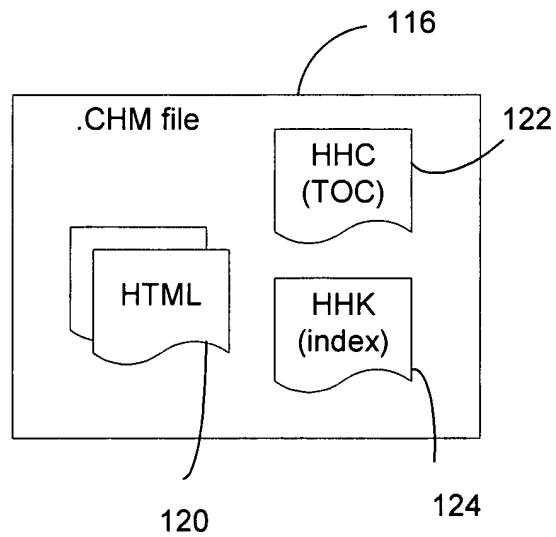


FIG. 5

ID	Parent ID	Display Name	Description	Topic URL	Keywords	Index
1	0	Audio	Organizing and editing audio	0	0	0
2	0	Printing	Printing documents	0	0	0
3	2	Change print settings	How to change printer settings	c:\Help\print_changing_setting.com	Printer settings	Change_Printer_Setting
4	2	Printer diagnosis	online diagnosis for the printer	http://printer_vendor/printer_diagnosis	Printer problem, printer diagnosis	Printer_diagnosis

FIG. 6

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FIG. 8

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FIG. 1 is a block diagram of the system architecture. The HC Update module (76) is connected to the Update Package (140). The Update Package (140) contains a CAB file (142) and a Certificate (150). The CAB file (142) contains Update Contents (148), SAF Config (146), and HHT (144).

FIG. 9

Package Description File 142

```
<HELPCENTERPACKAGE>
  <CONFIG>
    <SAF ACTION="ADD" FILE="saf1.XML"/>
    <SAF ACTION="DEL" FILE="saf4.XML"/>
  </CONFIG>
  <METADATA>
    <HHT FILE="sample1.hht"/>
    <HHT FILE="sample2.hht"/>
  </METADATA>
  <INSTALL_CONTENT>
    <FILE ACTION="ADD" SOURCE="foo.chm" URI="help/foo.chm"/>
    <FILE ACTION="DEL" URI="bogus/ghi.htm"/>
  </INSTALL_CONTENT>
  <TRUSTED_CONTENT>
    <TRUSTED ACTION="ADD" URI="<http://www.dell.com/support/>"/>
    <TRUSTED ACTION="DEL" URI="Bogus"/>
  </TRUSTED_CONTENT>
</HELPCENTERPACKAGE>
```

FIG. 10